

Our Policy

We require 50% at the time of booking and the remainder balance 2 weeks prior to the event. Event is not confirmed until payment has been made. If event booking is within 1 - 2 weeks away from the event, full payment will be due.

Due to the Custom work we do, deposits of \$150 or more are nonrefundable and are to reserve and guarantee the date and time of your event, which would result in lost work and revenue that likely would have been booked.

It also covers materials/supplies purchased, ordered or made specifically for your event and the hours spent prior to the event, such as research, designing and making custom designs. You may change the date if you wish to do so, but please note dates are not guaranteed as they are first come first serve. We will do our best to reserve your new date.

At your request, we also offer to tear down and clean up at an additional charge.

Mother nature can and may have an adverse effect on balloons at outdoor events. Extreme heat, wind and rain can cause balloons to wilt, pop, deflate or fall to the ground from heavy winds or rainwater.

With this in mind we take every precaution to ensure the best possible results, however please be aware that we cannot be held responsible for what mother nature may have in store on the day of your event.

We do not use clients balloons. To provide quality outcomes, we use quality brand balloons.

Yes, we are licensed and registered!